Transcript

Mobile App – My Account

0:00:00 - 0:00:06

[Video opens with music and image of a smartphone screen with the CAA App displayed.]

Male announcer voice>>

Welcome to the new CAA mobile app. Download it today on your phone or tablet through the App store or Google Play store to get your membership right to your phone.

0:00:06 - 0:00:13

[Video shows CAA logo on screen with App Store link and Google Play link displayed.]

Male announcer voice>>

Today we're showing you how to update My Account in the new app.

0:00:13 - 0:00:21

[Video shows smartphone screen with CAA logo displayed.]

Male announcer voice>>

First log into the CAA mobile app using your CAA membership number and password.

0:00:21 - 0:00:28

[Video shows log in screen on the smartphone.]

Male announcer voice>>

At the bottom of the screen. Tap My Account to access your account information.

0:00:29 - 0:00:36

[Video shows list of options on smartphone screen.]

Male announcer voice>>

In My Account you can see details about your membership level, your current CAA Dollar balance and how much you've saved using your CAA card and more.

0:00:36 - 0:00:43

[Video shows hand icon clicking on Personalize button at top of screen.]

Male announcer voice>>

Click on Personalize Your Rewards to answer a quick survey and get the most out of your CAA Rewards program.

0:00:43 - 0:00:59

[Video shows smartphone screen with a list of offers.]

Male announcer voice>>

You can personalize your savings experience by selecting five or more of your favorite brands.

0:01:00 - 0:01:06

[Video shows hand icon clicking to show favourite offers.]

Male announcer voice>>

To display CAA Rewards offers you've liked in the past, click on Favorite Offers. Click on an offer to see more details.

0:01:08 - 0:01:14

[Video shows smartphone screen displaying a list of options.]

Male announcer voice>>

To update your home address and phone number click on Contact Information.

0:01:15 - 0:01:20

[Video shows

Male announcer voice>>

To see your membership number and renewal date click on Membership Information.

0:01:20 - 0:01:24

[Video shows smartphone screen displaying member information.]

Male announcer voice>>

To manage your membership or upgrade click on Manage Membership.

0:01:24 - 0:01:34

[Video shows smartphone screen displaying vehicle information.]

Male announcer voice>>

Click on Vehicle Information to add or remove vehicles. Having this information saved will help speed up roadside service requests.

0:01:34 - 0:01:41

[Video shows smartphone screen displaying vehicle information.]

Male announcer voice>>

Remember a CAA membership covers you in any car not just the vehicles listed in My Account.

0:01:42 - 0:01:48

[Video shows smartphone screen displaying log out button.]

Male announcer voice>>

Click on Password to change your password or Log Out, to log out of the app.

0:01:48 - 0:01:52

[Video shows smartphone screen displaying membership icon.]

Male announcer voice>>

In the top right-hand corner select the membership card icon.

0:01:53 - 0:01:58

[Video shows smartphone screen displaying Classic membership card.]

Male announcer voice>>

This opens a digital version of your CAA membership card.

0:01:58 - 0:02:05

[Video shows smartphone screen displaying Save to Phone button.]

Male announcer voice>>

You can save your CAA card by clicking Save to Phone. This will store your digital card along with other loyalty cards.

0:02:06 - 0:02:13

[Video shows smartphone screen displaying Save to Phone button.]

Male announcer voice>>

Keep in mind not all partners are able to accept the digital membership card at this time. Be sure to keep your physical card handy.

0:02:13 - 0:02:20

[Video shows smartphone screen displayed sideways.]

Male announcer voice>>

Alternatively tilt your phone sideways for quick access to your digital CAA membership card.

0:02:18 - 0:02:20

[Video shows closeup view of smartphone screen displaying CAA App.]

Male announcer voice>>

Visit caamanitoba.com slash app for more videos and to download the app today.

[Video displays CAA logo and then fades to black.]